



17 School Mead  
Abbots Langley  
Hertfordshire, WD5 0LA  
**Telephone 24 Hour 01923 262939**  
Company Registration Number 7096125

## **TERMS OF BUSINESS**

### **Price**

The client will be given a written estimate of the company's charges and of the disbursements (third party costs) paid out on behalf of the client. The client accepts that the disbursements costs may alter if any provider's charges are changed between time of arrangement and date of funeral.

If the client requires additional services after the arrangement and the signing of the estimate these will be added to the estimate and the new total will be agreed and signed by the client.

If the estimate is manually erroneously totalled the company retains the right to correct the price when sending the final invoice.

### **Payment**

- a) A 50% deposit of the total estimate is due 5 working days before the funeral date unless the client opts for an unattended funeral when full payment is required upon arranging the funeral.
- b) Where the funeral is a burial the full amount of the cemetery fees plus 50% of the remaining cost is due 5 working days before the date of funeral.
- c) An itemised final invoice will be sent to the client after the funeral has taken place and the balance to be settled within 30 days of receipt of invoice.
- d) The client is personally and solely liable for the fees and charges associated with the funeral account. In the event that the client is unable to settle the account due to mental incapacity or death the account will be passed for settlement to their next of kin or executor.
- e) If the company are instructed by the client for the account to be passed to a solicitor for settlement the client remains responsible for settlement of the account
- f) If the account is passed to the department of work and pensions the client is still liable for the whole or any outstanding balance of the funeral account.
- g) If the account is overdue the company will phone you and then write to you for settlement. All accounts not paid will be passed to a collection agency. All costs incurred in pursuing recovery of outstanding accounts will be met by the client. Further details regarding these fees are available on request. We may claim losses from you at any time and if we have to take legal action we will ask the court to make you pay the legal costs
- h) The company do not offer payment plans or funeral financing
- i) The company reserve the right to cancel the clients instructions if payments listed above are not made in the required time frame.

### **Methods of Payment**

Bank Transfer – Payments by bank transfer are welcome. Our bank details are included on the estimate given at time of arranging the funeral and on the final invoice.

Cheque – We accept payment by cheque, please make cheques payable to J&S Funeral Service Ltd .

Debit or credit card – payments can be made by debit or credit card either in person at our office or over the phone. There are no additional charges for payments made by card and we offer contactless payments at our office up to the amount of £45.00

Cash – We can accept payment by cash at our office with prior notice., we may require further details of the payee for money laundering regulations.